

# Community Services Block Grant Annual Report 2011



## **A Message from Secretary of State Cesar A. Perales**



I am pleased to present the Community Services Block Grant (CSBG) Annual Report for Federal Fiscal Year 2011. This report summarizes the important accomplishments of CSBG-funded agencies across the State, as well as the administrative and operational activities of the program as carried out by the New York Department of State (DOS).

As New York's economy recovers, the network of service providers are working to ensure our poorest individuals, families and communities have the resources they need to be a part of that recovery. In 2011, community action agencies, community action programs and other community-based organizations used CSBG funding to provide critical supports to over 479,000 low-income New Yorkers, strengthening supportive environments that promote family stability and independence.

When Hurricane Irene and Tropical Storm Lee devastated our communities, community action agencies were well-positioned to provide emergency aid. Working with a variety of partners, fourteen community action agencies used CSBG funds to provide food, safe drinking water and other emergency assistance to neighborhoods hardest hit by the storms and flooding. CSBG-funded disaster relief was offered through March 2012.

In 2011, recipients of CSBG competitive awards offered programs that further developed New York's workforce and promoted the health and well-being of low-income families. An open-competitive process was used to select 21 organizations that will receive CSBG funding in 2012 to target the workforce development needs of low-income communities. These competitive awards will enable community action agencies and other nonprofit organizations to increase opportunities for employment and job growth across the State.

Working with our partners at the state, federal and local levels, DOS will continue to pursue innovation and excellence in the delivery of anti-poverty programs. The Comprehensive Organizational Review and Evaluation (CORE), DOS' on-site review process for 2012-2013, has already begun helping DOS staff and grantees identify and advance best practices in nonprofit management and accountability. Looking toward the future, DOS will explore new ways to increase the effectiveness of New York's CSBG program and demonstrate the impact of CSBG-funded programs and services on reducing poverty, increasing workforce preparedness and improving the lives of low-income New Yorkers.

A handwritten signature in black ink that reads "Cesar A. Perales". The signature is written in a cursive, flowing style.

Cesar A. Perales  
Secretary of State

# Community Services Block Grant Annual Report to the Governor and Legislature

Federal Fiscal Year 2011, October 1, 2010 – September 30, 2011

## Contents

<b>Executive Summary</b> .....	<b>2</b>
<b>What is the Community Services Block Grant?</b> .....	<b>3</b>
<b>What is the New York Community Services Network?</b> .....	<b>3</b>
<b>2011 New York State Community Services Network Map</b> .....	<b>4-5</b>
<b>Who Does the CSBG Serve?</b> .....	<b>7</b>
<b>How Does the CSBG Address Poverty in New York State?</b> .....	<b>8</b>
Supporting and Training the Workforce .....	9
Maintaining Safe and Affordable Housing .....	9
Promoting Healthy Families .....	10
Meeting Emergency Needs and Providing Disaster Relief .....	11
<b>How is the CSBG Administered and Managed?</b> .....	<b>12</b>
Reporting and Accountability .....	13
Program Monitoring .....	14
Fiscal Monitoring .....	14
Grantee Comprehensive Assessments .....	15
<b>How Were CSBG Funds Distributed in 2011?</b> .....	<b>16</b>
Special Projects and Disaster Relief .....	16
Competitive Discretionary Awards .....	17
<b>The Road Ahead</b> .....	<b>17</b>
<b>Appendices</b> .....	<b>19</b>
Appendix A: FFY 2011 CSBG Allocations and Resources Available to Eligible Entities and Indian Tribes .....	19
Appendix B: FFY 2011 Recipients of CSBG Competitive Awards .....	21
Appendix C: FFY 2011 CSBG Grantee Outcomes .....	23
Appendix D: CSBG Grantee Contact Information .....	29

## Executive Summary

The Community Services Block Grant (CSBG) is a federal program created by Congress for the purpose of alleviating poverty in our nation. In New York State, the Department of State (DOS) has administered the CSBG since 1982 with the goal of improving the lives of low-income New Yorkers in all 62 counties. In Federal Fiscal Year (FFY) 2011, DOS administered more than \$59 million in CSBG funds, supporting a network of community action agencies and programs, local government offices, the statewide migrant and seasonal farm worker organization, Indian tribes and Indian tribal organizations and other community-based organizations.

New York's network of CSBG-funded agencies has been instrumental in ensuring that vital anti-poverty programs and services are available in every community across the State. As lead agency, DOS provides oversight and monitors grantees to assure that each CSBG-funded entity meets its performance goals, administrative and financial management standards, and all other state and federal requirements.

### In FFY 2011:

- Over 479,000 low-income people and over 225,000 families received crucial CSBG-funded anti-poverty services;
- Communities devastated by the effects of Hurricane Irene and Tropical Storm Lee received CSBG-funded disaster relief assistance provided by fourteen community action agencies; and
- New York's CSBG-supported community action network leveraged over \$760 million in federal, state, local and private resources.



Albany County Opportunity's Dress for Success program helps women move toward self-sufficiency by addressing their social and economic needs in relation to work, home and community. Each woman is a success story when she has gone from unemployment to economic independence.

## What is the Community Services Block Grant?

The Community Services Block Grant (CSBG) is a federal program created by Congress for the purpose of alleviating poverty nationwide. The CSBG program has its roots in the Economic Opportunity Act of 1964, which established a network of community action agencies (CAAs) and community action programs (CAPs) in each state to provide a variety of services and activities to combat the central causes of poverty. In 1981, Congress restructured this Economic Opportunity program into the CSBG, which provides formula allocations to each state for formula distribution to a network of designated local agencies. For the past several years, New York State also has distributed a portion of these funds to CAAs, CAPs and other community-based organizations (CBOs) based on a competitive application process. The Community Services Block Grant program year is consistent with the Federal Fiscal Year (FFY), running from October 1 through September 30.

The CSBG is administered at the federal level by the Office of Community Services, a branch of the Administration for Children and Families within the Department of Health and Human Services. In New York State, the Secretary of State administers the CSBG program in accordance with Article 6-D of the Executive Law. The New York Department of State has administered the CSBG since 1982 with the goal of improving the lives of low-income New Yorkers across the State.

In New York State, the CSBG funds programs and services in all 62 counties, offered through a network of community action agencies and programs, local government offices, the statewide migrant and seasonal farm worker organization, Indian tribes and Indian tribal organizations and other community-based organizations. The CSBG empowers low-income people to become self-sufficient by reducing barriers to employment and increasing financial skills and assets. CSBG funding promotes community revitalization by creating jobs and developing new and improved opportunities within low-income neighborhoods. The CSBG also improves the quality and effectiveness of services provided to low-income individuals and families across the State by supporting training, technical assistance and other capacity building efforts for CSBG-funded agencies. New York State and its CSBG grantees use the principles of Results Oriented Management and Accountability (ROMA), a comprehensive performance-based management system, to demonstrate measurable progress toward self-sufficiency, family stability, and community revitalization for low-income New Yorkers.



The President and CEO of Action for a Better Community sings with Head Start students during the “Real Men Read” program which encourages fathers and care-taking men to participate in sharing reading and literacy activities with the children in their lives.

## What is the New York Community Services Network?

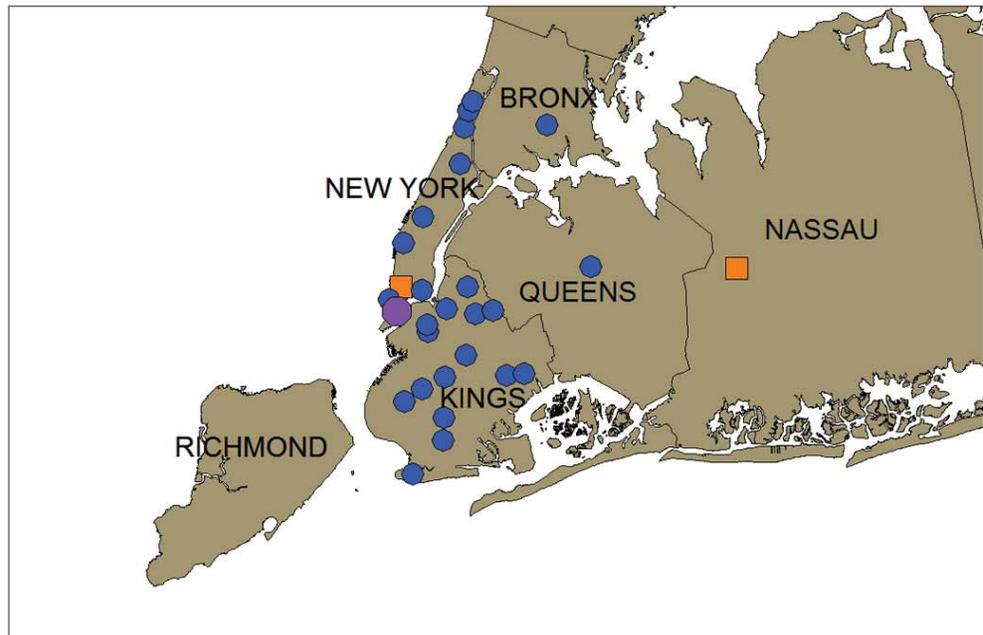
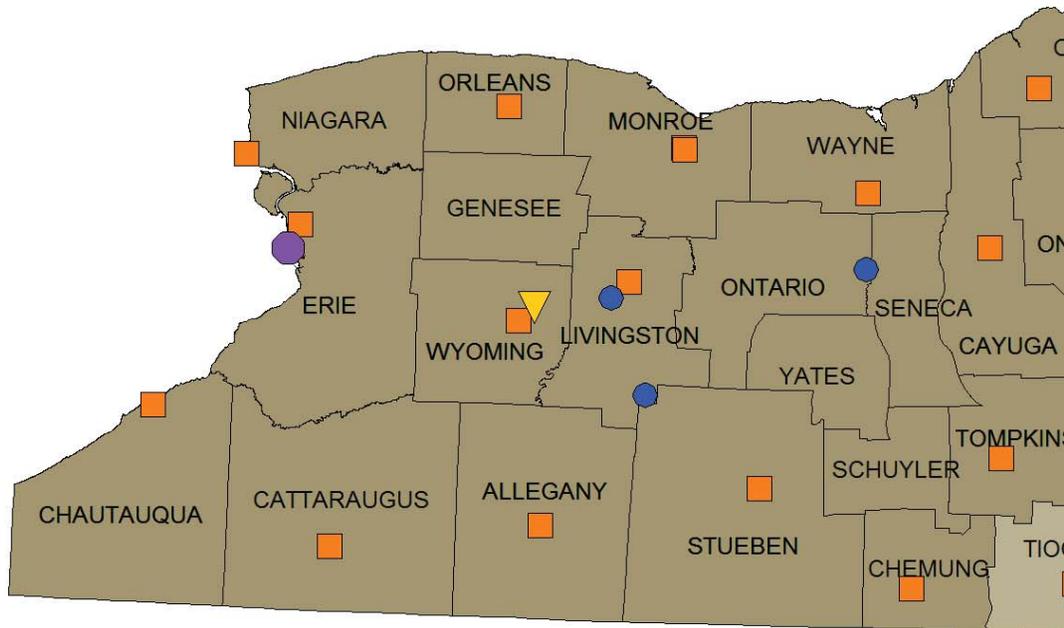
In New York State, Community Services Block Grant (CSBG)-funded services are primarily delivered by a network of “eligible entities,” community action agencies (CAAs) and community action

(Continued on Page 6)

# New York State Community Services Network

- DOS/CSBG Offices
- Community Action Agencies & Programs
- Community-Based Organizations
- ▼ Training & Technical Assistance Providers
- ▲ Indian Tribes & Indian Tribal Organizations

## Western/ Buffalo Region





programs (CAPs) that were designated under the Economic Opportunity Act of 1964 to serve specific geographic areas of New York State or that have since been designated by the Governor as new or successor agencies to serve previously unserved areas. Every county in the State is served by one or more CSBG eligible entities – in most cases an eligible entity is designated to serve one county, but in several instances an eligible entity also serves a contiguous county. New York also has two counties where two eligible entities each serve a portion of the county. New York State provides CSBG funding to 52 eligible entities, including 50 private not-for-profit corporations and two local governmental organizations. In New York City, the City’s Department of Youth and Community Development administers the CSBG program for all five boroughs (counties) of the city, by distributing funds to over 150 community and faith-based organizations that provide a broad array of services to residents in 43 low-income Neighborhood Development Areas. In Livingston County, the County delegates its CSBG services to 12 local community organizations. The CSBG program also supports PathStone, a statewide not-for-profit organization that serves migrant and seasonal farm workers through seven regional sites located in rural areas of the State. These grantees receive CSBG funding every year and form the core of New York’s community services network. See pages 4-5 for the 2011 New York State Community Services Network Map.

The Department of State extends the reach of the community services network by providing funding to Indian tribes and Indian tribal organizations (hereafter referred to as “Indian tribes”) across the State. In FFY 2011, DOS provided CSBG support to two Indian tribes and one Indian tribal organization, the Shinnecock and Poospatuck tribes in Suffolk County, and the Mohawk Indian Housing Corp. of the St. Regis Mohawk–Akwasasne Reservation in Franklin and St. Lawrence Counties. **Appendix A** lists eligible entities and Indian tribes that receive CSBG funding in New York State.

Since FFY 2008, DOS has used an open-competitive process to award CSBG discretionary funds for targeted purposes to a number of agencies, within and outside the network of eligible entities. During FFY 2011, funds were awarded to 30 community and faith-based agencies for programs focused on workforce development and healthy families; 25 CAAs and one Indian tribe received funding for similar purposes during that time. **Appendix B** lists the recipients of CSBG competitive awards.

To support and build capacity among New York’s community services network, DOS funded Community Action Angels, a statewide program that promotes the participation of volunteers in a broad range of community initiatives. In FFY 2011, 23 agencies benefited from training, technical assistance and materials developed and provided by Community Action Angels.

DOS further strengthened the network through its ongoing partnership with the New York State Community Action Association (NYSCAA). With CSBG support, NYSCAA provided a wide range of training and technical assistance to CSBG grantees in the areas of governance, administration, service delivery, and information technology. NYSCAA prepared, planned, and hosted 25 conferences, webinars, and training sessions in FFY 2011, including its Fifth Annual Symposium on Poverty and Economic Security. The Symposium was attended by over 260 participants from across

the State, including representatives from CAAs, CAPs, and CBOs. NYSCAA also hosted a Results Oriented Management and Accountability Train-the-Trainer program which resulted in certification of 12 new federal Results Oriented Management and Accountability (ROMA) trainers who are now available to provide training and support to the network. To assist community action agencies in identifying local needs, NYSCAA partnered with the Missouri Community Action Association and University of Missouri's Center for Applied Research and Environmental Systems to develop an online comprehensive community needs assessment tool. The tool, which was officially launched at the beginning of FFY 2012, collects information from a variety of state and federal sources and compiles it into a single downloadable report that can be customized based on each agency's service area, county, and content area.

**Appendix D provides contact information for all members of the 2011 New York Community Services Network.**

## Who Does the CSBG Serve?

“Low income” is a federally required criterion that CSBG-funded programs, services, and activities must use to determine the eligibility of the people they serve. The CSBG Act permits states to use up to 125% of the federal poverty guidelines as the income eligibility standard (see 42 U.S.C. § 9902(2)). New York State has elected to use the maximum 125%, which, in 2011, was \$27,938 for a family of four. While CSBG-funded agencies must focus on meeting the needs of eligible individuals and households, those same agencies also use other state, federal and private funds to assist low-income New Yorkers whose incomes exceed the CSBG's income requirement. In FFY 2011, CSBG grantees reported that 81% of the families they served were at or below 125% of the federal poverty guidelines, with the majority of these families living at or below the poverty line. In FFY 2011, CAAs, CAPs and Indian tribes served more than 222,000 families and CBOs receiving discretionary grants served an additional 2,985 families. Together, CSBG grantees reported serving more than 479,000 low-income people across New York State.



Through its Center City Recreation program, Mohawk Valley Community Action Agency promotes constructive use of leisure time among low-income youth and students with developmental disabilities.

The CSBG program is structured to afford local CAAs and CAPs the flexibility to develop programs and services that are tailored to meet the specific needs of the communities they serve. Each eligible entity receiving CSBG funds is required to conduct community needs assessments in order to assure that its CSBG-funded programs and services are responsive to community needs. In order to further assure that local agencies are representative of and responsive to their communities, each of the private eligible entities must be governed by a tripartite board, comprised

of representatives of the low-income community, elected officials or their representatives, and representatives of major groups and interests in the community served. This governance structure is meant to assure broad community representation in oversight of these agencies. Public eligible entities must have representative advisory bodies to assure that community needs are reflected in their CSBG program operations.

Every community is unique, and the CSBG enables grantees to provide programming that meets the specific needs of low-income people in the areas they serve. Moreover, the CSBG empowers low-income people to own a stake in their communities. In FFY 2011, through CSBG programs and agencies, low-income people across the State donated more than 611,000 hours of their time and

effort to support community action activities. The community services network also mobilized low-income people to engage in decision-making and policy-setting activities; over the course of the year, nearly 5,000 individuals participated in formal community organizations, government, boards and councils as a result community action efforts.

The New York City Department of Youth and Community Development provides immigrant families with the tools they need to take full advantage of the educational, professional, health and social resources available to them.



## How Does the CSBG Address Poverty in New York State?

In 2010, 46.2 million Americans were living in poverty, the highest number reported by the U.S. Census Bureau in 52 years. In New York State, nearly 14% of New York's residents live in poverty. Although the national recession officially ended in 2009, recovery has been slow and more and more people find themselves joining the ranks of the poor. For some New Yorkers, poverty and its challenges have been, and continue to be, a way of life. For many others, poverty is a new experience, as families move from comfort to uncertainty. And poverty impacts communities throughout the State, including urban centers, suburban enclaves and rural communities. CSBG works to eliminate the causes and alleviate the symptoms of poverty.

CSBG grantees frequently partner with other local organizations and institutions, using collaborative strategies to maximize resources, access local expertise, and mobilize community members. In FFY 2011, CSBG grantees reported partnering with nearly 6,000 agencies and service providers, including local private foundations, hospitals, universities, law enforcement agencies and not-for-profit agencies.



For over 22 years, a local chiropractic practice has supported the efforts of Niagara Community Action Program by sponsoring an annual food collection drive. Donations exceed over 1,000 pounds per year of non-perishable food items that can be distributed to families in need.

Grantees also use CSBG funding to support planning, management and coordination activities, and to supplement anti-poverty programs that receive funding from other sources.

CSBG-funded agencies carry out the goals of the CSBG Act by promoting self-reliance, supporting employment and education, facilitating better use of available income, addressing housing needs (in particular, maintaining safe and affordable housing), encouraging community participation, assisting low-income youth, and providing emergency assistance and disaster relief.

### **Supporting and Training the Workforce**

Long-term unemployment is at an all-time high as more workers struggle to rejoin the workforce. In 2011, the Fiscal Policy Institute reported that half of New York's unemployed workers have been jobless for more than six months and 29% have been out of work for a year or more. Youth and adults with less than a high school education are among the groups most profoundly affected by the cutbacks, layoffs and general job losses that have occurred over the past few years. According to the United States Bureau of Labor Statistics, 16.7% of the national labor force was underutilized in 2010. The employment picture in New York was slightly better, yet 14.8% of New Yorkers who were able and willing to work were either unemployed or working part-time jobs because they could not secure full-time employment.

In 2011, 33 CAAs and an Indian tribal organization used CSBG funding to help remedy these problems by providing welfare to work programs, job readiness programs, on-the-job training, computer literacy training, job placement services, career development, and other employment programs. CSBG discretionary funds allowed twelve CAAs, one Indian tribe, and fourteen CBOs to operate programs that focused on workforce development.

#### **Through the efforts of the New York State community services network:**

- 6,687 unemployed workers obtained jobs;
- 22,013 low-income individuals increased their job options by obtaining new skills or competencies;
- 230 jobs were created or retained within communities; and
- Community resources were preserved or increased, resulting in educational and training opportunities for 7,971 low-income people.

### **Maintaining Safe and Affordable Housing**

In 2011, households across the country continued to feel the effects of the decline in the housing market and the recent mortgage crisis. Many of New York's low-income families are forced to pay more than they can afford, or must resort to substandard housing, which can have a deleterious effect on their health, well-being, and ability to seek or maintain employment.

Thirty-nine community action agencies and an Indian tribal organization used CSBG funding to support housing programs. In 2011, 31 agencies helped families remain in their homes through

eviction prevention programs, and 21 grantees provided foreclosure intervention. Rental subsidies, provided by 27 agencies, alleviated some of the financial burden faced by low-income New Yorkers. Families across the State saved energy and cut costs as a result of weatherization programs operated by 43 members of the community services network.

**As a result of services provided by New York's CSBG grantees:**

- 12,230 New Yorkers obtained or remained in safe and affordable housing;
- 13,258 safe and affordable housing units were preserved or improved through construction, weatherization or rehabilitation;
- An additional 2,659 safe and affordable housing units were created across the State; and
- 251 low-income people purchased homes in their communities.



Cattaraugus Community Action operates a comprehensive housing rehabilitation program, which improves the aged and dilapidated housing stock in the community. The program is specifically designed to bring the homes of very low-income homeowners up to meet Housing Quality Standards.

**Promoting Healthy Families**

A 2011 research brief published by the New York State Council on Children and Families noted that food insecurity can lead to a variety of negative effects on health and well-being, and puts low-income children at risk for undernutrition and being overweight. The U.S. Department of Agriculture has estimated that in 2010, 14.5% of American households did not have enough money or resources to obtain the food they needed.



Households with children were affected by food insecurity nearly twice as often as those without children. New York fared better than the nation overall, yet 12.9% of New Yorkers still struggled to put food on the table. In 2011, low-income New Yorkers' health and well-being was supported through community food resources such as food pantries, food co-ops, and community gardens maintained by 48 grantees. Many facilitated access to nutrition assistance programs like Food Stamps and the Special Supplemental Nutritional Program for Women, Infants and Children (WIC). All three Indian tribes and 43 CAAs used CSBG funding to provide these important nutrition programs.

According to the U.S. Census Bureau, in 2010, the number of people in the United States without health insurance rose to 49.9 million. Fifteen percent of New York residents were not covered by health insurance at any time during the year. Many low-income families obtained health insurance for themselves or their children through programs offered by members of the network. Nineteen grantees provided Healthy Babies and Well Child programs and seventeen offered Healthy Seniors programs. Exercise programs provided by eighteen CAAs and one Indian tribe benefited youth and seniors. Sixteen CAAs used CSBG funding to provide essential health and mental health services to low-income residents across the State. In 2011, thirteen CAAs and sixteen CBOs provided programs and services that supported healthy families using CSBG discretionary funding.

### **Thanks to the anti-poverty programs operated by CSBG-funded agencies:**

- Food assistance helped 78,150 low-income individuals, including seniors and people with disabilities;
- 39,874 low-income individuals obtained health care services for themselves or a family member, supporting their ability to become self-sufficient;
- The health and physical development of 58,387 infants and children improved as a result of adequate nutrition; and
- 23,486 infants and children benefited from age-appropriate immunizations, medical and dental care.



A teacher's assistant for Chautauqua Opportunities' Early Education Services helps to prepare avocados for families to taste test at a community event. The monthly gathering bring parents, children and staff together to participate in a variety of activities promoting healthy family relationships including providing nutritious meals.

### **Meeting Emergency Needs and Providing Disaster Relief**

For families who are already struggling to make ends meet, a single event –the loss of a job or a health issue – can lead to a crisis. By providing emergency food, clothing, shelter, and counseling, CAAs and CAPs help families get back on their feet. In 2011, all Indian tribal organizations and almost all other CAAs and CAPs operated programs to meet the urgent needs of local residents. Most used CSBG funding to deliver emergency services to low-income people.

In late August and early September, communities across New York State were devastated by the effects of Hurricane Irene and Tropical Storm Lee. Many families lost their homes or went without power for extended periods of time. In response to the great need created by these storms, DOS allocated \$890,000 in emergency aid to community action agencies for the provision of direct services. Fourteen CAAs across the State worked closely with the Federal Emergency Management Agency offices and other local service organizations to provide food, safe drinking water, and other critical resources to families in need. The disaster's impact has been profound; as a result, CSBG-funded disaster relief efforts continued through March 2012 as communities continued to recover.

### **Because of emergency services provided by the community services network:**

- 150,799 low-income people received emergency food and 16,209 received emergency clothing;
- 2,930 low-income people received temporary shelter and 4,660 received emergency rent or mortgage assistance;
- 4,230 low-income people received protection from violence;
- 5,175 low-income people received emergency legal assistance; and
- 3,786 low-income people received disaster relief assistance.

**Appendix C presents all program accomplishments reported by New York's CSBG grantees for FFY 2011.**



Manhattan Improvement Corporation's Building Maintenance and Weatherization Training Program provides opportunities for low-income New Yorkers who are interested in occupations in construction, building maintenance and repair, weatherization and green construction fields.

### **How is the CSBG Administered and Managed?**

Each state must apply for Community Services Block Grant (CSBG) funds by submitting a one- or two-year Management Plan to the United States Department of Health and Human Services (HHS) that will guide the distribution and use of CSBG funds during the Plan period. The FFY 2011-FFY 2012 CSBG Management Plan, which was developed during FFY 2010, details the use of CSBG funds, including plans to continue the competitive distribution of discretionary CSBG funds. The FFY 2011-FFY 2012 CSBG Management Plan can be found online at

<http://www.dos.ny.gov/dcs/documents.htm>

The New York Department of State (DOS) administers distribution of New York's federal CSBG allocation and monitoring of the recipients of those funds. Within DOS, the Division of Community Services (DCS) is responsible for the day-to-day management and oversight of the CSBG program. DCS administrative operations are centralized in Albany and New York City, with field offices in Buffalo, Syracuse and Watertown.

The CSBG Advisory Council provides guidance to DOS in the administration and management of CSBG. The Council is comprised of 20 members, including representatives from local government, private nonprofit providers, and the public. Council members are appointed by the Governor, the

Temporary President of the Senate and the Speaker of the Assembly. The Council consults with and advises the New York Secretary of State with regard to initiatives, activities and strategies that may be used to implement the program's goals. By law, all meetings of the CSBG Advisory Council are webcast. Meeting minutes are on file at DOS.

DOS staff conduct monitoring and assessment activities to assure that each CSBG-funded entity meets its performance goals, satisfies administrative and financial management standards, and all other state and federal requirements. Monitoring and assessment are aimed at promoting fiscal and internal controls that safeguard the public and private funds utilized by CSBG grantees. The State is divided into three regions for the purpose of monitoring: Upstate/Albany, Downstate/New York City and Western/Buffalo (see 2011 New York State Community Services Network Map).

## Reporting and Accountability

DOS requires all grantees receiving CSBG funding to file an Annual Program Report (APR), a multi-part reporting and data collection instrument that gathers information on grantee programs and activities, customers served, budgets and leveraged resources, agency accomplishments, and outcomes achieved. These reports serve as the basis for the CSBG Information Survey (CSBG/IS) report to HHS, which details the scope and breadth of CSBG programming in New York State. Information gathered through Annual Program Reports is presented throughout this document.

All recipients of CSBG funds must submit work plans and budgets that detail the programs, services, and activities to be conducted using CSBG funds. Eligible entities, which use CSBG funds to support planning and management activities and to supplement programs that receive funding from other sources, are required to include all programs, services and activities in work plans, regardless of funding source.

Work plans and budgets are subject to approval by DOS program and fiscal staff and are incorporated into each grantee's CSBG contract. In order to receive a CSBG payment, a grantee must submit a financial expenditure report demonstrating allowable expenditures meeting the payment threshold (20%, 45%, and 70%), as well as a quarterly program report demonstrating progress toward achieving the outcomes projected in the work plan.

DOS and CSBG-funded entities use the federal Results Oriented Management and Accountability (ROMA) performance measurement system to categorize and report on programs and outcomes. ROMA identifies six National Goals for the CSBG program and measures program outcomes using National Performance Indicators (NPIs) (**Table 1**). Local programs vary greatly among community action agencies, and this system of standardized measures was developed to enable CAAs across the country to present a uniform and coherent picture of their work and accomplishments.



Through four community-based food pantries, Allegany County Community Opportunities & Rural Development Corporation distributes nutritious food to individuals and families in need.

**Table 1: The CSBG National Goals**

Goal 1	Low-income families and individuals become more self-sufficient.
Goal 2	The conditions in which low-income families and individuals live are improved.
Goal 3	Low-income families and individuals own a stake in their community.
Goal 4	Partnerships among supporters and providers of services to low-income families and individuals are achieved.
Goal 5	Agencies increase their capacity to achieve results.
Goal 6	Low-income families and individuals achieve their potential by strengthening family and other supportive systems.

### Program Monitoring

DOS program staff maintain ongoing contact with grantees through on-site visits, as well as by telephone and e-mail. Staff and grantees work together to ensure understanding of and compliance with regulations and fiscal guidelines, as well as development of budgets, work plans, and required reporting instruments. Program staff use periodic program reports to monitor grantee progress toward planned outcomes. Boards of all eligible entities, including public and private not-for-profit organizations, are monitored for compliance with section 676B of the CSBG Act (Tripartite Boards). Staff assess board composition and function annually through attendance at board meetings and review of grantee board files. Program staff provide technical assistance to grantees to improve their capacity to achieve measurable results and to meet the requirements of state and federal authorizing legislations. Program staff prepare summary reports after each monitoring visit and follows up on any required corrective action during subsequent visits. In FFY 2011, DOS program monitoring activities focused on ensuring compliance with CSBG income eligibility requirements.

### Fiscal Monitoring

DOS fiscal staff verify the reliability of grantee books and records, as well as information reported on periodic financial reports submitted for reimbursement to DOS. Staff review includes sampling of documentation supporting CSBG expenses and determinations regarding compliance with contractual obligations and state and federal audit and other requirements. Fiscal staff also conduct site visits to review grantee fiscal policies and procedures and internal control systems, attend grantee board meetings, and follow up on audit findings. Fiscal staff prepare summary reports after each monitoring visit and follow up on any required corrective action during subsequent visits.

**Table 2** summarizes monitoring activities conducted by Department of State staff during FFY 2011.

**Table 2: FFY 2011 Monitoring Activities**

	ACTIVITY	TOTAL
PROGRAM	Certifications and Refunding Visits	552
	Board and Committee Meetings Attended	59
	Training/Technical Assistance	160
	Other Visits/Contacts	205
	FISCAL	On-site Visits

**Table 2 : FFY 2011 Monitoring Activities** (Continued)

Fiscal Monitoring Reports	192
Unaudited Financial Statement Reviews/Final Report Reviews	105
Financial Report Reviews	397
Budget Reviews	179
Audit Report Reviews	43

Note: Monitoring activities included 79 monitoring visits and contacts made with regard to programs funded through CSBG/American Recovery and Reinvestment Act funds. The CSBG/ARRA funding period ended on September 30, 2010, prior to the start of FFY 2011.

### Grantee Comprehensive Assessments

Under the federal CSBG Act, each state is required to conduct a full on-site review of each eligible entity at least once every three years. DOS developed its Grantee Comprehensive Assessment Protocol (GCAP) in 2007 to guide staff teams as they conduct these periodic on-site reviews. FFY 2011 was the first year of the current 3-year cycle.

Each GCAP review focused on the functional areas of board governance, organizational management, personnel policies and practices, fiscal and internal controls, service delivery and community partnerships. The interactive process was comprised of observations, surveys, document review, and interviews with the grantee executive and financial staff, senior staff, board members, and community partners. DOS also developed written recommendations for action or suggestions for continuous improvement above current levels. These recommendations were consolidated into a Quality Improvement Plan (QIP); subsequent plan progress is tracked during routine on-site monitoring. During 2011, DOS staff conducted comprehensive assessments of 13 grantees (**Table 3**). GCAP reports are on file at DOS and are available for review upon written request.

**Table 3 : Grantee Comprehensive Assessments Conducted in FFY 2011**

Grantee Name	Grantee Service Area
Action for a Better Community, Inc.	Monroe & Ontario Counties
ComLinks, Inc.	Franklin County
Community Action Organization of Erie County, Inc.	Erie County
Department of Youth and Community Development	New York City
Dutchess County Community Action Agency, Inc.	Dutchess County
Economic Opportunity Program, Inc. of Chemung County	Chemung & Schuyler Counties
Opportunities for Chenango, Inc.	Chenango County
People's Equal Action and Community Effort, Inc.	Onondaga County
Schenectady Community Action Program, Inc.	Schenectady County
The Community Action Program of Rockland County, Inc.	Rockland County
Tioga Opportunities, Inc.	Tioga County
Wayne County Action Program, Inc.	Wayne County
Yonkers Community Action Program, Inc.	City of Yonkers

During FFY 2011, DOS completed the development of a revised on-site review process. This new process, the Comprehensive Organizational Review and Evaluation (CORE), builds upon the GCAP and provides an additional focus on promoting best practices across the community action network. CORE involves a combination of operational assessment and compliance monitoring in the areas of board composition and function, service delivery, organizational management, fiscal functions and community partnerships. Accordingly, CORE will replace GCAP and serve as the CSBG comprehensive on-site assessment for FFY 2012-2014.

## How Were CSBG Funds Distributed in 2011?

The CSBG Act requires each state to distribute at least 90% of its federal CSBG allocation to eligible entities, with each eligible entity receiving the same proportion of the state allocation as the entity received in the prior year. Consistent with the CSBG Act and New York State Law, DOS distributed 90% of its FFY 2011 federal CSBG allocation to local CAAs and CAPs in the same proportion as those agencies received CSBG entitlement funds in FFY 2010.

The State CSBG statute authorizes the New York Secretary of State to allocate up to 0.5% of New York's remaining CSBG funding (the "remainder funds") to Indian tribes and Indian tribal organizations. In FFY 2011, New York State provided funding to two Indian tribes and one Indian tribal organization. After more than 30 years receiving CSBG funds, the Seneca Nation of Indians not elected to receive CSBG funding beginning in FFY 2011.

The CSBG Act affords states discretion to distribute the remaining federal funds for purposes consistent with the CSBG Act.

Federal and state CSBG statutes permit 5% of New York's federal CSBG allocation to be used for state administration of the CSBG program. In FFY 2011, administrative funds supported personal service expenses for 24.6 full-time equivalent staff, non-personal service expenses such as travel, training, equipment purchases and general office operations, and the dues associated with membership in national CSBG organizations.

**Table 4** shows FFY 2011 allocations by category and **Appendix A** details the FFY 2011 allocations to each CSBG eligible entity and Indian tribes.

## Special Projects and Disaster Relief

A portion of New York's FFY 2011 CSBG allocation was used to support local and state-wide activities that advance the purposes of the CSBG Act:

- \$500,000 was awarded to New York State Community Action Association to strengthen the community action network in New York State; and
- \$30,000 was awarded to Community Action Angels, a statewide program that advances demonstration programs within the network to promote participation of volunteers in a broad range of community initiatives.

## Competitive Discretionary Awards

In FFY 2008, DOS began targeting a portion of CSBG remainder funds to support projects in priority areas identified by the Governor's Economic Security Cabinet. In FFY 2010, DOS again used an open competitive process to distribute \$2.1 million in discretionary funds for projects in two of these priority areas: Healthy Families and Workforce Development. These funds, awarded to 56 organizations including 25 CAAs, one Indian tribe, and 30 other community or faith-based organizations across the State, were distributed during FFY 2011. **Appendix B** details these discretionary grant awards.

During FFY 2011, DOS issued a request for applications to distribute approximately \$2 million in discretionary funds for projects focused on workforce development, a priority area identified by the Secretary of State. Twenty-one organizations across the State were selected to receive awards, including 13 CAAs/CAPs and 8 CBOs. These funds will be distributed during FFY 2012.

Distribution Category	2011 CSBG Allocation Amount
Eligible Entities	\$52,847,822
Indian Tribes and Indian Tribal Organizations	\$293,599
Special Projects: Training and Technical Assistance	\$530,000
Disaster Relief	\$890,000
Competitive Awards (Discretionary Projects)	\$2,100,000
State Administration	\$2,935,990
Total encumbered during FFY 2011	\$59,597,411

Note: Special Projects: Training and Technical Assistance includes \$500,000 to NYSCAA and \$30,000 to Community Action Angels. Disaster Relief funding will support services through March 31, 2012.

## The Road Ahead

While the economy has shown some signs of improvement over the past year, the need for CSBG-funded programs remains high. DOS will continue to effectively target CSBG funds to provide support for critical anti-poverty programs and services, and will make sure that funds are spent wisely, and that provider networks remain robust and efficient.

In December 2011, 21 grantees began using CSBG discretionary funds to further develop New York's workforce through job training, job skills development, job placement and retention programs, English-for-Speakers-of-Other-Languages training, and financial and civic literacy programs. DOS will continue to monitor the use of CSBG discretionary funds as these programs are carried out during FFY 2012.

DOS plans to use CSBG discretionary funds to encourage innovation in the fight against poverty while also supporting Governor Cuomo's focus on strengthening the State's economy. New Americans – immigrants, refugees and other foreign-born New Yorkers – are eager to contribute to

our economy and become part of the family of New York. Yet, these newcomers face a unique set of challenges to fully participating in our state's civic and economic life. DOS anticipates deploying CSBG discretionary funding in FFY 2013 to address the needs of these newcomers to our country. Through programs that provide English-for-Speakers-of-Other-Languages training, civic education, naturalization assistance, financial literacy education, and entrepreneurship supports, DOS expects to extend the reach of CSBG to some of New York's most vulnerable residents and foster economic stability within and across immigrant communities.

## Appendix A: FFY 2011

### CSBG Allocations and Resources Available to Eligible Entities and Indian Tribes

CSBG Grantee Name	Area/County Served	FFY 11 CSBG Allocation	Other Resources	Total Agency Budget
Action For A Better Community, Inc.	Monroe and Ontario	\$1,667,483	\$23,968,040	\$25,635,523
Adirondack Community Action Programs, Inc.	Essex	\$222,533	\$4,796,002	\$5,018,535
Albany County Opportunity, Inc.	Albany	\$272,694	\$8,477,911	\$8,750,605
Allegany County Community Opportunities and Rural Development, Inc.	Allegany	\$248,102	\$7,405,592	\$7,653,694
Cattaraugus Community Action, Inc.	Cattaraugus	\$252,533	\$5,444,205	\$5,696,738
Cayuga/Seneca Community Action Agency, Inc.	Cayuga and Seneca	\$416,109	\$6,889,972	\$7,306,081
Chautauqua Opportunities, Inc.	Chautauqua	\$252,533	\$13,652,006	\$13,904,539
Columbia Opportunities, Inc.	Columbia	\$252,533	\$3,959,207	\$4,211,740
ComLinks, Inc.	Franklin	\$222,533	\$3,417,272	\$3,639,805
Commission On Economic Opportunity For the Greater Capital District Region Inc.	Rensselaer	\$222,533	\$16,844,341	\$17,066,874
Community Action Commission to Help the Economy, Inc.	Sullivan	\$252,533	\$1,021,202	\$1,273,735
Community Action of Greene County, Inc.	Greene	\$222,533	\$1,452,805	\$1,675,338
Community Action of Orleans and Genesee, Inc.	Orleans and Genesee	\$416,109	\$5,525,269	\$5,941,378
Community Action Organization of Erie County, Inc.	Erie	\$1,928,038	\$32,773,615	\$34,701,653
Community Action Planning Council of Jefferson County, Inc.	Jefferson	\$252,533	\$5,596,680	\$5,849,213
Community Action Program for Madison County, Inc.	Madison	\$218,102	\$2,129,989	\$2,348,091
Cortland County Community Action Program, Inc.	Cortland	\$247,933	\$5,360,433	\$5,608,366
Delaware Opportunities, Inc.	Delaware	\$252,533	\$16,601,989	\$16,854,522
Department of Youth and Community Development	New York City	\$31,053,502	\$309,771,115	\$340,824,617
Dutchess County Community Action Agency, Inc.	Dutchess	\$424,350	\$2,321,184	\$2,745,534
Economic Opportunity Commission of Nassau County, Inc.	Nassau	\$2,165,214	\$9,037,838	\$11,203,052
Economic Opportunity Council of Suffolk, Inc.	Suffolk	\$1,226,272	\$7,921,147	\$9,147,419
Economic Opportunity Program, Inc. of Chemung County	Chemung and Schuyler	\$416,109	\$6,624,033	\$7,040,142
Fulmont Community Action Agency, Inc.	Fulton and Montgomery	\$334,611	\$6,804,698	\$7,139,309
Joint Council For Economic Opportunity of Clinton and Franklin Counties, Inc.	Clinton	\$257,824	\$5,111,746	\$5,369,570
Lewis County Opportunities, Inc.	Lewis	\$252,533	\$2,118,867	\$2,371,400
Livingston County Board of Supervisors/Community Initiatives Council	Livingston	\$218,102	\$593,399	\$811,501

## Appendix A: FFY 2011 (Continued)

### CSBG Allocations and Resources Available to Eligible Entities and Indian Tribes

CSBG Grantee Name	Area/County Served	FFY 11 CSBG Allocation	Other Resources	Total Agency Budget
Mohawk Indian Housing Corporation	Mohawk Reservation	\$75,490	\$715,749	\$791,239
Mohawk Valley Community Action Agency, Inc.	Oneida and Herkimer	\$638,642	\$17,613,847	\$18,252,489
Newburgh Community Action Committee, Inc.	Newburgh (City of)	\$222,533	\$1,284,786	\$1,507,319
Niagara Community Action Program, Inc.	Niagara	\$353,425	\$2,654,054	\$3,007,479
Opportunities For Broome, Inc.	Broome	\$328,470	\$3,560,451	\$3,888,921
Opportunities For Chenango, Inc.	Chenango	\$222,533	\$5,853,565	\$6,076,098
Opportunities For Otsego, Inc.	Otsego	\$252,533	\$7,338,644	\$7,591,177
Oswego County Opportunities, Inc.	Oswego	\$248,102	\$30,503,451	\$30,751,553
PathStone Corporation	Statewide	\$328,519	\$27,924,955	\$28,253,474
People's Equal Action And Community Effort, Inc.	Onondaga	\$1,443,637	\$22,826,199	\$24,269,836
Poospatuck Indian Nation	Poospatuck Reservation	\$75,490	\$91,873	\$167,363
Pro Action of Steuben and Yates, Inc.	Steuben and Yates	\$386,109	\$15,696,696	\$16,082,805
Regional Economic Community Action Program, Inc.	Orange	\$288,118	\$10,030,962	\$10,319,080
Saratoga County Economic Opportunity Council, Inc.	Saratoga	\$252,533	\$8,530,679	\$8,783,212
Schenectady Community Action Program, Inc.	Schenectady	\$222,533	\$5,197,202	\$5,419,735
Schoharie County Community Action Program Inc.	Schoharie	\$222,533	\$1,587,212	\$1,809,745
Shinnecock Indian Reservation	Shinnecock Reservation	\$105,490	\$600,000	\$705,490
St. Lawrence County Community Development Program, Inc.	St. Lawrence	\$222,533	\$5,935,202	\$6,157,735
The Community Action Program of Rockland County, Inc.	Rockland	\$252,533	\$714,919	\$967,452
Tioga Opportunities, Inc.	Tioga	\$222,533	\$9,383,859	\$9,606,392
Tompkins Community Action, Inc.	Tompkins	\$222,533	\$5,794,381	\$6,016,914
Ulster County Community Action Committee, Inc.	Ulster	\$222,533	\$4,339,885	\$4,562,418
Warren-Hamilton Counties Action Committee for Economic Opportunity, Inc.	Warren and Hamilton	\$334,611	\$2,107,666	\$2,442,277
Washington County Economic Opportunity Council, Inc.	Washington	\$222,533	\$7,004,303	\$7,226,836
Wayne County Action Program, Inc.	Wayne	\$252,533	\$5,973,065	\$6,225,598
Westchester Community Opportunity Program, Inc.	Westchester and Putnam	\$1,329,406	\$41,941,332	\$43,270,738
Wyoming County Community Action, Inc.	Wyoming	\$278,102	\$3,267,022	\$3,545,124
Yonkers Community Action Program, Inc.	Yonkers (City of)	\$469,485	\$371,212	\$840,697

## Appendix B: FFY 2011

### Recipients of CSBG Competitive Awards

CSBG Competitive Award Recipient Name	Area/County Served	Agency Type	Healthy Families	Workforce Development	Funding Awarded
Action For A Better Community, Inc.	Monroe - Ontario	CAA		X	\$30,000
Agudath Israel of America Community Services, Inc.	New York City	CBO		X	\$30,000
Albany County Opportunity, Inc.	Albany	CAA		X	\$30,000
Allegany County Community Opportunities and Rural Development, Inc.	Allegany	CAA		X	\$30,000
Beit Shalom, Inc.	Queens	CBO	X		\$30,000
CAMBA, Inc.	Kings	CBO		X	\$30,000
Catholic Charities of the Finger Lakes	Ontario	CBO	X		\$30,000
Cattaraugus Community Action, Inc.	Cattaraugus	CAA	X		\$30,000
Cayuga/Seneca Community Action Agency, Inc.	Cayuga - Seneca	CAA		X	\$30,000
Chautauqua Opportunities, Inc.	Chautauqua	CAA	X		\$30,000
Children's Choice Family Services	Kings	CBO	X		\$30,000
Columbia Opportunities, Inc.	Columbia	CAA	X		\$30,000
Community Action Commission to Help the Economy, Inc.	Sullivan	CAA		X	\$30,000
Community Action of Orleans and Genesee, Inc.	Orleans - Genesee	CAA	X		\$30,000
Community Action Planning Council of Jefferson County, Inc.	Jefferson	CAA	X		\$30,000
Community Action Program of Rockland County, Inc.	Rockland	CAA	X		\$30,000
Community League of the Heights	New York City	CBO		X	\$30,000
Community-Word Project	Bronx	CBO		X	\$16,274
Comunilife, Inc.	New York City	CBO	X		\$29,900
Cortland County Community Action Program, Inc.	Cortland	CAA	X		\$30,000
Council of Jewish Organizations, Inc.	Kings	CBO		X	\$30,000
Crown Heights Jewish Community Council, Inc.	Kings	CBO		X	\$30,000
Dancewave, Inc.	Kings	CBO	X		\$27,759
Delaware Opportunities, Inc.	Delaware	CAA		X	\$30,000
Economic Opportunity Council of Suffolk, Inc.	Suffolk	CAA	X		\$14,750
Economic Opportunity Program, Inc. of Chemung County	Chemung-Schuyler	CAA	X		\$30,000
Foundation for Research on Sexually Transmitted Diseases	New York -Bronx	CBO		X	\$30,000
Geneseo Parish Outreach Center, Inc.	Livingston	CBO	X		\$30,000
Harlem RBI, Inc.	New York	CBO	X		\$30,000
Heights Hills Health Service, SBPC, Community Advisory Board, Inc.	New York City	CBO	X		\$30,000
Henry Street Settlement	New York City	CBO		X	\$30,000
Hispanic Resource Center of Larchmont and Mamaroneck	Westchester	CBO		X	\$30,000

## Appendix B: FFY 2011 (Continued)

### Recipients of CSBG Competitive Awards

CSBG Competitive Award Recipient Name	Area/County Served	Agency Type	Healthy Families	Workforce Development	Funding Awarded
Hudson Guild	New York	CBO		X	\$30,000
Jewish Community Council of Canarsie	Kings	CBO	X		\$30,000
Lewis County Opportunities, Inc.	Lewis	CAA		X	\$30,000
Make the Road New York	Queens - Kings	CBO	X		\$30,000
Metropolitan Council on Jewish Poverty	New York City	CBO		X	\$30,000
Mohawk Valley Community Action Agency, Inc.	Oneida -Herkimer	CAA	X		\$30,000
Niagara Community Action Program, Inc.	Niagara	CAA	X		\$30,000
Nicholas H. Noyes Memorial Hospital, Diabetes Education Program	Livingston-Steuben	CBO	X		\$30,000
Northern Manhattan Improvement Corporation	New York	CBO		X	\$30,000
Opportunities For Otsego, Inc.	Otsego	CAA	X		\$30,000
Oswego County Opportunities, Inc.	Oswego	CAA		X	\$30,000
Saratoga County Economic Opportunity Council, Inc.	Saratoga	CAA		X	\$30,000
Sephardic Community Youth Center, Inc.	Kings	CBO	X		\$30,000
Shinnecock Indian Reservation	Suffolk	Tribe		X	\$30,000
St. Nicks Alliance	Kings	CBO		X	\$30,000
St. Rosalia-Regina Pacis Neighborhood Improvement Association	Kings	CBO	X		\$30,000
United Jewish Organizations of Williamsburg (UJO)	Kings	CBO		X	\$30,000
Voices UnBroken	Bronx	CBO	X		\$30,000
Washington Heights-Inwood Coalition, Inc.	New York	CBO	X		\$30,000
Wayne County Action Program, Inc.	Wayne	CAA		X	\$30,000
Westchester Community Opportunity Program, Inc.	Westchester-Putnam	CAA		X	\$30,000
Wyoming County Community Action, Inc.	Wyoming	CAA	X		\$30,000
Yeled V'Yalda Early Childhood Center, Inc.	Kings	CBO	X		\$30,000
Yonkers Community Action Program, Inc.	Yonkers (City)	CAA		X	\$30,000

**CAA=Community Action Agency; CBO=Community-Based Organization; Tribe=Indian Tribe**

# Appendix C: FFY 2011

## CSBG Grantee Outcomes

<b>Goal 1: Low-income people become more self-sufficient</b>	
<p><b>National Performance Indicator 1.1*</b></p> <p><b>Employment</b></p> <p>The number and percentage of low-income participants in Community Action employment initiatives who get a job or become self-employed, as measured by one or more of the following:</p>	<p><b>Number of Participants Achieving Outcome in Reporting Period</b></p>
Unemployed and obtained a job	6,687
Employed and maintained a job for at least 90 days	2,039
Employed and obtained an increase in employment income and/or benefits	846
Achieved "living wage" employment and/or benefits	464
<p><b>National Performance Indicator 1.2*</b></p> <p><b>Employment Supports</b></p> <p>The number of low-income participants for whom barriers to initial or continuous employment are reduced or eliminated through assistance from Community Action, as measured by one or more of the following:</p>	<p><b>Number of Participants Achieving Outcome in Reporting Period</b></p>
Obtained skills/competencies required for employment	22,013
Completed ABE/GED and received certificate or diploma	1,747
Completed post-secondary education program and obtained a certificate or diploma	509
Enrolled children in before or after school programs	8,360
Obtained care for child or other dependant	7,542
Obtained access to reliable transportation and/or driver's license	5,202
Obtained health care services for themselves or family member	39,874
Obtained and/or maintained safe and affordable housing	12,230
Obtained food assistance	52,951
Obtained non-emergency LIHEAP energy assistance	20,674
Obtained non-emergency WX energy assistance	2,724
Obtained other non-emergency energy assistance	
<p><b>National Performance Indicator 1.3*</b></p> <p><b>Economic Asset Enhancement and Utilization</b></p> <p>The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of Community Action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by one or more of the following:</p>	<p><b>Number of Participants Achieving Outcome in Reporting Period</b></p>
Number and percent of participants in tax preparation programs who identify any type of Federal or State tax credit and the aggregated dollar amount of credits	15,182
Number and percent of participants who obtained court-ordered child support payments and the expected dollar amount of payments	39
Number and percent of participants enrolled in telephone lifeline and/or energy discounts with the assistance of the agency and the expected aggregated dollar amount of savings	963
Number and percent of participants demonstrating ability to complete and maintain a budget for over 90 days	981
Number and percent of participants opening an Individual Development Account (IDA) or other savings account	142
Number and percent of participants who increased their savings through IDA or other savings accounts, and the aggregated amount of savings	70
*Additional information is collected for the CSBG/IS report that is not presented in this document.	

## Appendix C: FFY 2011 (Continued)

### CSBG Grantee Outcomes

<b>National Performance Indicator 1.3*</b> <b>Economic Asset Enhancement and Utilization</b>		<b>Number of Participants Achieving Outcome in Reporting Period</b>
The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of Community Action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by one or more of the following:		
<b>Goal 1: Low-income people become more self-sufficient</b>		
B4. Of participants in a community action asset development program (IDA and others):		
Number and percent of participants capitalizing a small business with accumulated savings		0
Number and percent of participants pursuing post-secondary education with accumulated savings		0
Number and percent of participants purchasing a home with accumulated savings		28
Number and percent of participants purchasing other assets with accumulated savings		1
<b>*Additional information is collected for the CSBG/IS report that is not presented in this document.</b>		
<b>Goal 2: The conditions in which low-income people live are improved</b>		
<b>National Performance Indicator 2.1</b> <b>Community Improvement and Revitalization</b>	<b>Number of Projects or Initiatives</b>	<b>Number of Opportunities and/or Community Resources Preserved or Increased</b>
Increase in, or safeguarding of, threatened opportunities and community resources or services for low-income people in the community as a result of Community Action projects/initiatives or advocacy with other public and private agencies, as measured by one or more of the following:		
Jobs created, or saved, from reduction or elimination in the community	163	230
Accessible "living wage" jobs created, or saved, from reduction or elimination in the community	55	58
Safe and affordable housing units created in the community	1,746	2,659
Safe and affordable housing units in the community preserved or improved through construction, weatherization or rehabilitation achieved by Community Action activity or advocacy	6,030	13,258
Accessible safe and affordable health care services/facilities for low-income people created, or saved from reduction or elimination	648	3,055
Accessible safe and affordable child care or child development placement opportunities for low-income families created, or saved from reduction or elimination	476	5,365
Accessible before-school and after-school program placement opportunities for low-income families created, or saved from reduction or elimination	1,138	6,966
Accessible new or expanded transportation resources, or those that are saved from reduction or elimination, that are available to low-income people, including public or private transportation	419	1,134
Accessible or increased educational and training placement opportunities, or those that are saved from reduction or elimination, that are available for low-income people in the community, including vocational, literacy, and life skill training, ABE/GED, and post secondary education	559	7,971

## Appendix C: FFY 2011 (Continued)

### CSBG Grantee Outcomes

<b>Goal 2: The conditions in which low-income people live are improved</b> (Continued)		
<b>National Performance Indicator 2.2</b> <b>Community Quality of Life and Assets</b> The quality of life and assets in low-income neighborhoods are improved by Community Action initiative or advocacy, as measured by one or more of the following:	<b>Number of Program Initiatives or Advocacy Efforts</b>	<b>Number of Community Assets, Services or Facilities Preserved or Increased</b>
Increases in community assets as a result of a change in law, regulation or policy, which results in improvements in quality of life and assets	3	7
Increase in the availability or preservation of community facilities	20	7,952
Increase in the availability or preservation of community services to improve public health and safety	144	2,761
Increase in the availability or preservation of commercial services within low-income neighborhoods	5	218
Increase in or preservation of neighborhood quality-of-life resources	235	1,655
<b>National Performance Indicator 2.3</b> <b>Community Engagement</b> The number of community members working with Community Action to improve conditions in the community.		<b>Total Contribution by Community</b>
Number of community members mobilized by Community Action that participate in community revitalization and anti-poverty initiatives		84,864
Number of volunteer hours donated to the agency (This will be ALL volunteer hours)		1,455,839
<b>Goal 3: Low-income people own a stake in their community</b>		
<b>National Performance Indicator 3.1</b> <b>Community Enhancement through Maximum Feasible Participation</b> The number of volunteer hours donated to Community Action.		<b>Total Number of Volunteer Hours</b>
Total number of volunteer hours donated by low-income individuals to Community Action (This is ONLY the number of volunteer hours from individuals who are low-income)		611,151
<b>National Performance Indicator 3.2</b> <b>Community Empowerment through Maximum Feasible Participation</b> The number low-income people mobilized as a direct result of Community Action initiative to engage in activities that support and promote their own well-being and that of their community, as measured by one or more of the following:		<b>Number of Low-Income People</b>
Number of low-income people participating in formal community organizations, government, boards or councils that provide input to decision-making and policy-setting through Community Action efforts		4,947
Number of low-income people acquiring businesses in their community as a result of Community Action assistance		279
Number of low-income people purchasing their own home in their community as a result of Community Action assistance		251
Number of low-income people engaged in non-governance community activities or groups created or supported by Community Action		20,528

## Appendix C: FFY 2011 (Continued)

### CSBG Grantee Outcomes

<b>Goal 4: Partnerships among supporters and providers of services to low-income people are achieved.</b>	
<p><b>National Performance Indicator 4.1</b>  <b>Expanding Opportunities through Community-Wide Partnerships</b>                      The number of organizations, both public and private, that Community Action actively works with to expand resources and opportunities in order to achieve family and community outcomes.</p>	<b>Number of Organizational Partnerships</b>
Non-Profit	1,834
Faith Based	607
Local Government	590
State Government	202
Federal Government	98
For-Profit Business or Corporation	854
Consortiums/Collaboration	315
Housing Consortiums/Collaboration	109
School Districts	378
Institutions of post secondary education/training	206
Financial/Banking Institutions	132
Health Service Institutions	422
Statewide associations or collaborations	199
<b>Goal 5: Agencies increase their capacity to achieve results.</b>	
<p><b>National Performance Indicator 5.1</b>  <b>Agency Development</b>                      The number of human capital resources available to Community Action that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:</p>	<b>Resources in Agency</b>
Number of Certified-Community Action Professionals	13
Number of ROMA Trainers	11
Number of Family Development Trainers	59
Number of Child Development Trainers	73
Number of staff attending trainings	8,705
Number of board members attending trainings	589
Hours of staff in trainings	121,824
Hours of board members in trainings	2,342
<b>Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments</b>	
<p><b>National Performance Indicator 6.1</b>  <b>Independent Living</b>                      The number of vulnerable individuals receiving services from Community Action who maintain an independent living situation as a result of those services:</p>	<b>Number of Vulnerable Individuals Living Independently</b>
Senior Citizens seniors can be reported twice, once under Senior Citizens and again if they are disabled under Individuals with Disabilities, ages 55-over)	25,748
Individuals with Disabilities	
Ages: 0-17	1,994
18-54	4,510
55-over	3,550

## Appendix C: FFY 2011 (Continued)

### CSBG Grantee Outcomes

#### Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments (Continued)

<b>National Performance Indicator 6.2</b>		
<b>Emergency Assistance</b> The number of low-income individuals served by Community Action who sought emergency assistance and the number of those individuals for whom assistance was provided, including such services as:	<b>Number of Individuals Seeking Assistance</b>	<b>Number of Individuals Receiving Assistance</b>
Emergency Food	152,080	150,799
Emergency fuel or utility payments funded by LIHEAP or other public and private funding sources	21,075	19,508
Emergency Rent or Mortgage Assistance	5,506	4,660
Emergency Car or Home Repair (i.e. structural, appliance, heating system, etc.)	796	766
Emergency Temporary Shelter	3,665	2,930
Emergency Medical Care	2,726	2,692
Emergency Protection from Violence	4,379	4,230
Emergency Legal Assistance	7,030	5,175
Emergency Transportation	3,969	3,878
Emergency Disaster Relief	3,793	3,786
Emergency Clothing	16,662	16,209
<b>National Performance Indicator 6.3*</b>		<b>Number of Participants Achieving Outcome</b>
<b>Child and Family Development</b> The number and percentage of all infants, children, youth, parents, and other adults participating in developmental or enrichment programs who achieve program goals, as measured by one or more of the following:		
<b>Infants and Children</b>		
Infants and children obtain age-appropriate immunizations, medical, and dental care		23,486
Infant and child health and physical development are improved as a result of adequate nutrition		58,387
Children participate in pre-school activities to develop school readiness skills		15,433
Children who participate in pre-school activities are developmentally ready to enter Kindergarten or 1st Grade		8,527
<b>Youth</b>		
Youth improve health and physical development		7,494
Youth improve social/emotional development		10,874
Youth avoid risk-taking behavior for a defined period of time		7,789
Youth have reduced involvement with criminal justice system		2,497
Youth increase academic, athletic, or social skills for school success		11,950
<b>Adults</b>		
Parents and other adults learn and exhibit improved parenting skills		20,876
Parents and other adults learn and exhibit improved family functioning skills		14,934
<b>*Additional information is collected for the CSBG/IS report that is not presented in this document.</b>		

## Appendix C: FFY 2011 (Continued)

### CSBG Grantee Outcomes

<b>Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments (Continued)</b>	
<b>National Performance Indicator 6.4*</b>	
<b>Family Supports (Seniors, Disabled and Caregivers)</b> Low-income people who are unable to work, especially seniors, adults with disabilities, and caregivers, for whom barriers to family stability are reduced or eliminated, as measured by one or more of the following:	<b>Number of Participants Achieving Outcome</b>
Enrolled children in before or after school programs	1,325
Obtained care for child or other dependant	2,669
Obtained access to reliable transportation and/or driver's license	5,303
Obtained health care services for themselves or family member	3,340
Obtained and/or maintained safe and affordable housing	9,855
Obtained food assistance	25,199
Obtained non-emergency LIHEAP energy assistance	3,422
Obtained non-emergency WX energy assistance	1,250
Obtained other non-emergency energy assistance (State/local/private energy programs. Do Not Include LIHEAP or WX)	471
<b>*Additional information is collected for the CSBG/IS report that is not presented in this document.</b>	
<b>National Performance Indicator 6.5</b>	
<b>Service Counts</b> The number of services provided to low-income individuals and/or families, as measured by one or more of the following:	<b>Number of Services</b>
Food Boxes	119,948
Pounds of Food	5,645,809
Units of Clothing	19,850
Rides Provided	120,863
Information and Referral Calls	100,813

## Appendix D: CSBG Grantee Contact Information

### Community Action Agencies and Programs

#### **Action for a Better Community, Inc.**

550 East Main Street  
Rochester, NY 14604  
Telephone: (585) 325-5116  
Website: [www.abcinfo.org](http://www.abcinfo.org)  
James H. Norman, Executive Director

#### **Adirondack Community Action Programs, Inc. (ACAP)**

7572 Court Street, Suite 2, P.O. Box 848  
Elizabethtown, NY 12932  
Telephone: (518) 873-3207  
Website: [www.acapinc.org](http://www.acapinc.org)  
Alan R. Jones, Executive Director

#### **Albany County Opportunity, Inc.**

333 Sheridan Avenue  
Albany, NY 12206-3133  
Telephone (518) 463-3175  
Website: [www.albanycap.org](http://www.albanycap.org)  
Kathleen Cloutier, Executive Director

#### **Allegany County Community Opportunities and Rural Development, Inc. (ACCORD)**

84 Schuyler Street, P.O. Box 573  
Belmont, NY 14813  
Telephone: (585) 268-7605  
Website: [www.accordcorp.org](http://www.accordcorp.org)  
Charles T. Kalthoff, Executive Director

#### **Cattaraugus Community Action, Inc.**

25 Jefferson Street  
Salamanca, NY 14779-1700  
Telephone: (716) 945-1041  
Website : [www.ccaction.org](http://www.ccaction.org)  
Tina G. Zerbian, Chief Executive Officer

#### **Cayuga/Seneca Community Action Agency, Inc.**

65 State Street  
Auburn, NY 13021-2699  
Telephone: (315) 255-1703  
Website: [www.cscaa.com](http://www.cscaa.com)  
Laurie Didio, Executive Director

#### **Chautauqua Opportunities, Inc.**

17 West Courtney Street  
Dunkirk, NY 14048  
Telephone: (716) 366-3333  
Website: [www.chautauquaopportunities.com](http://www.chautauquaopportunities.com)  
Roberta Keller, Executive Director

#### **Columbia Opportunities, Inc.**

540 Columbia Street  
Hudson, NY 12534  
Telephone: (518) 828-4611  
Website: [www.columbiaopportunities.org](http://www.columbiaopportunities.org)  
Tina M. Sharpe, Executive Director

#### **ComLinks, Inc.**

343 West Main Street  
Malone, NY 12953  
Telephone: (518) 483-1261  
Website: [www.comlinkscap.org](http://www.comlinkscap.org)  
Mr. Brian Cassini, Executive Director

#### **Commission on Economic Opportunity for the Greater Capital Region, Inc.**

2331 Fifth Avenue  
Troy, NY 12180-2291  
Telephone: (518) 272-6012  
Website: [www.ceo-cap.org](http://www.ceo-cap.org)  
Karen E. Gordon, Executive Director

#### **Community Action Commission to Help the Economy, Inc. (CACHE)**

63 South Main Street  
Liberty, NY 12754-1808  
Telephone: (845) 292-5821  
Website: [www.sullivancountycache.org](http://www.sullivancountycache.org)  
Gladys Walker, Executive Director

#### **Community Action of Greene County, Inc.**

53 South Jefferson Avenue  
Catskill, NY 12414  
Telephone: (518) 943-9205  
Website: [www.cagcny.org](http://www.cagcny.org)  
Florence Ohle, Executive Director

## Community Action Agencies and Programs (Continued)

### **Community Action of Orleans and Genesee, Inc.**

409 East State Street  
Albion, NY 14411-1123  
Telephone: (585) 589-5605  
Website: [www.caoginc.org](http://www.caoginc.org)  
Edward F. Fancher, Executive Director

### **Community Action Organization of Erie County, Inc.**

70 Harvard Place  
Buffalo, NY 14209  
Telephone: (716) 881-5150  
Website: [www.caoc.org](http://www.caoc.org)  
L. Nathan Hare, Executive Director

### **Community Action Planning Council of Jefferson County, Inc.**

518 Davidson Street  
Watertown, NY 13601-0899  
Telephone: (315) 782-4900  
Website: [www.capcjc.org](http://www.capcjc.org)  
Melinda Gault, Executive Director

### **Community Action Program for Madison County, Inc.**

P. O. Box 249, 3 East Main Street  
Morrisville, NY 13408-0249  
Telephone: (315) 684-3144  
Website: [www.capmadco.org](http://www.capmadco.org)  
Ms. Julie Dale, Executive Director

### **Community Action Program of Rockland County, Inc.**

For current information contact the Department of State,  
Division of Community Services.

### **Cortland County Community Action Program, Inc.**

32 North Main Street  
Cortland, NY 13045-2122  
Telephone: (607) 753-6781  
Website: [www.capco.org](http://www.capco.org)  
Lindy Glennon, Executive Director

### **Delaware Opportunities, Inc.**

35430 State Highway 10  
Hamden, NY 13782-1112  
Telephone: (607) 746-1600  
Website: [www.delawareopportunities.org](http://www.delawareopportunities.org)  
John M. Eberhard, Executive Director

### **Dutchess County Community Action Agency, Inc.**

77 Cannon Street  
Poughkeepsie, NY 12601-3304  
Telephone: (845) 452-5104  
Website: [www.dutchesscap.org](http://www.dutchesscap.org)  
Elizabeth Spira, Executive Director

### **Economic Opportunity Commission of Nassau County, Inc.**

134 Jackson Street  
Hempstead, NY 11550-2413  
Telephone: (516) 292-9710  
Website: [www.eoc-nassau.org](http://www.eoc-nassau.org)  
Iris A. Johnson, Executive Director

### **Economic Opportunity Council of Suffolk, Inc.**

31 West Main Street, 3rd Floor, Suite 300  
Patchogue, NY 11772  
Telephone: (631) 289-2124  
Website: [www.eoc-suffolk.com](http://www.eoc-suffolk.com)  
Adrian R. Fassett, Chief Executive Officer

### **Economic Opportunity Program, Inc. of Chemung County**

650 Baldwin Street  
Elmira, NY 14901  
Telephone: (607) 734-6174  
Website: [www.cseop.org](http://www.cseop.org)  
Andrea J. Ogunwumi, Executive Director

### **Fulmont Community Action Agency, Inc.**

P.O. Box 835  
Fonda, NY 12068  
Telephone: (518) 853-3011  
Website: [www.fulmont.org](http://www.fulmont.org)  
Denis E. Wilson, Sr., Executive Director

### **Joint Council for Economic Opportunity of Clinton and Franklin Counties, Inc. (JCEO)**

54 Margaret Street  
Plattsburgh, NY 12901  
Telephone: (518) 561-6310  
Website: [www.jceo.org](http://www.jceo.org)  
Bruce Garcia, Chief Executive Officer

### **Lewis County Opportunities, Inc.**

8265 State Route 812  
Lowville, NY 13367  
Telephone: (315) 376-8202  
Website: [www.lewiscountyopportunities.com](http://www.lewiscountyopportunities.com)  
Mr. Scott Mathys, Chief Executive Officer

**Livingston County Board of Supervisors/  
Community Initiatives Council**

Livingston County Government Center  
6 Court Street, Room 105  
Geneseo, NY 14454  
Telephone: (585) 243-7047  
Website: [www.livingstoncounty.us](http://www.livingstoncounty.us)  
Keith Mitchell, Director

**Mohawk Valley Community Action Agency, Inc.**

9882 River Road  
Utica, NY 13502  
Telephone: (315) 624-9930  
Website: [www.mvcaa.com](http://www.mvcaa.com)  
Amy Turner, Executive Director

**Newburgh Community Action Committee, Inc.**

48 Grand Street  
Newburgh, NY 12550  
Telephone: (845) 562-0100  
Website: [www.newburghcac.org](http://www.newburghcac.org)  
Jade S. Greene, Interim Executive Director

**Niagara Community Action Program, Inc.**

1521 Main Street  
Niagara Falls, NY 14305-2521  
Telephone: (716) 285-9681  
Website: [www.niagaracap.org](http://www.niagaracap.org)  
Suzanne C. Shears, Executive Director

**NYC Department of Youth and Community  
Development**

156 William Street  
New York, NY 10038-2609  
Telephone: (212) 442-9238  
Website: [www.nyc.gov/html.dycd](http://www.nyc.gov/html.dycd)  
Jeanne B. Mullgrav, Commissioner

**Opportunities for Broome, Inc. (OFB)**

5 West State Street  
Binghamton, NY 13901  
Telephone: (607) 723-6493  
Website: [www.ofbonline.org](http://www.ofbonline.org)  
Mark Silvanic, Executive Director

**Opportunities for Chenango, Inc.**

44 West Main Street, P.O. Box 470  
Norwich, NY 13815-0470  
Telephone: (607) 334-7114  
Website: [www.ofcinc.org](http://www.ofcinc.org)  
Wayne Viera, Executive Director

**Opportunities for Otsego, Inc.**

3 West Broadway  
Oneonta, NY 13820  
Telephone: (607) 433-8000  
Website: [www.ofoinc.org](http://www.ofoinc.org)  
Daniel Maskin, Chief Executive Officer

**Oswego County Opportunities, Inc.**

239 Oneida Street  
Fulton, NY 13069  
Telephone: (315) 598-4717  
Website: [www.oco.org](http://www.oco.org)  
Diane Cooper Carrier, Executive Director

**PathStone Corporation**

400 East Avenue  
Rochester, NY 14607  
Telephone: (585) 340-3300  
Website: [www.pathstone.org](http://www.pathstone.org)  
Stuart Mitchell, Executive Director

**People's Equal Action and Community  
Effort, Inc. (PEACE)**

217 South Salina Street, 2nd Floor  
Syracuse, NY 13202-1370  
Telephone: (315) 470-3300  
Website: [www.peace-caa.org](http://www.peace-caa.org)  
Joseph E. O'Hara, Executive Director

**Pro Action of Steuben and Yates, Inc.**

117 East Steuben St.  
Bath, NY 14810-1600  
Telephone: (607) 776-2125  
Website: [www.proactioninc.org](http://www.proactioninc.org)  
David F. Hill, Executive Director

**Regional Economic Community Action Program, Inc.**

P.O. Box 886  
Middletown, NY 10940  
Telephone: (845) 342-3978  
Website: [www.recap.org](http://www.recap.org)  
Charles J. Darden, Executive Director

**Saratoga County Economic Opportunity Council, Inc.**

40 New Street, P.O. Box 5120  
Saratoga Springs, NY 12866  
Telephone: (518) 587-3158  
Website: [www.saratogaecoc.org](http://www.saratogaecoc.org)  
Julie Hoxsie, Executive Director

## Community Action Agencies and Programs (Continued)

### **Schenectady Community Action Program, Inc.**

913 Albany Street  
Schenectady, NY 12307-1401  
Telephone: (518) 374-9181  
Website: [www.scapny.org](http://www.scapny.org)  
Debra L. Schimpf, Executive Director

### **Schoharie County Community Action Program, Inc.**

795 E. Main St., Suite 5  
Cobleskill, NY 12043  
Telephone: (518) 234-2568  
Website: [www.sccapinc.org](http://www.sccapinc.org)  
Jeannette M. Spaulding, Deputy Executive Director/  
Finance Director

### **St. Lawrence County Community Development Program, Inc.**

1 Commerce Lane  
Canton, NY 13617-3740  
Telephone: (315) 386-1102  
Website: [www.slccdp.org](http://www.slccdp.org)  
Norma S. Cary, Executive Director

### **Tioga Opportunities, Inc.**

9 Sheldon Guile Boulevard  
Owego, NY 13827-1062  
Telephone: (607) 687-4222  
Website: [www.tiogaopp.org](http://www.tiogaopp.org)  
Kathleen L. Horner, Executive Director

### **Tompkins Community Action, Inc.**

701 Spencer Road  
Ithaca, NY 14850  
Telephone: (607) 273-8816  
Website: [www.tcaction.org](http://www.tcaction.org)  
Lee Dillon, Executive Director

### **Ulster County Community Action Committee, Inc.**

70 Lindsley Avenue  
Kingston, NY 12401-3316  
Telephone: (845) 338-8750  
Website: [www.uccac.org](http://www.uccac.org)  
Larry Kithcart, Executive Director

### **Warren-Hamilton Counties Action Committee for Economic Opportunity, Inc.**

190 Maple Street, P.O. Box 968  
Glens Falls, NY 12801-0968  
Telephone: (518) 793-0636  
Website: [www.dpca.state.ny.us/warren.htm](http://www.dpca.state.ny.us/warren.htm)  
Lynn Ackershoek, Executive Director

### **Washington County Economic Opportunity Council, Inc.**

383 Broadway  
Fort Edward, NY 12828-1015  
Telephone: (518) 746-2390  
Website: [www.washingtoncountyeoc.org](http://www.washingtoncountyeoc.org)  
Joan K. Tarantino, Executive Director

### **Wayne County Action Program, Inc.**

159 Montezuma Street  
Lyons, NY 14489-1228  
Telephone: (315) 946-7530  
Website: [www.waynecap.org](http://www.waynecap.org)  
Janelle Krasucki Cooper, Chief Executive Officer

### **Westchester Community Opportunity Program, Inc.**

2269 Saw Mill River Road, Bldg. #3  
Elmsford, NY 10523-3833  
Telephone: (914) 592-5600  
Website: [www.westcop.org](http://www.westcop.org)  
Winston A. Ross, Executive Director

### **Wyoming County Community Action, Inc.**

6470 Route 20A, Suite 1  
Perry, NY 14530  
Telephone: (585) 237-2600  
Website: [www.wccainc.org](http://www.wccainc.org)  
Martin D. Mucher, Executive Director

### **Yonkers Community Action Program, Inc.**

164 Ashburton Avenue  
Yonkers, NY 10701  
Telephone: (914) 423-5905  
Website: [www.yonkerscap.org](http://www.yonkerscap.org)  
Linda Heyward, Executive Director

## Indian Tribes and Indian Tribal Organizations

### **Mohawk Indian Housing Corp.**

P. O. Box 402  
Roosevelt, NY 13683  
Telephone: (518) 358-4860  
Website: [www.mohawkhousing.org](http://www.mohawkhousing.org)  
Gail Cook, Interim Executive Director

### **Poospatuck Indian Nation**

10 Clover Street  
Mastic, NY 11950  
Telephone: (631) 281-6464  
Loretta Manning, Program Director  
Chief Harry B. Wallace, Chief Officer

### **Shinnecock Indian Reservation**

P.O. Box 5006  
Southampton, NY 11969-5006  
Telephone: (631) 283-6143  
Frederick C. Bess, Trustee

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## Training and Technical Assistance Providers

### **Community Action Angels**

c/o Wyoming County Community Action, Inc.  
6470 Route 20A, Suite 1  
Perry, NY 14530  
Telephone: (585) 237-2600  
Website: [www.wccainc.org](http://www.wccainc.org)  
Martin D. Mucher, Executive Director

### **New York State Community Action Association, Inc.**

2 Charles Boulevard, Suite 2  
Guilderland, NY 12084-9570  
Telephone: (518) 690-0491  
Website: [www.nyscaaonline.org](http://www.nyscaaonline.org)  
Karla Digirolamo, Chief Executive Officer

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## Community-Based Organizations

(Recipients of CSBG Competitive Awards)

### **Agudath Israel of America Community Services, Inc.**

42 Broadway, 14th Floor  
New York, NY 10004

### **Beit Shalom, Inc.**

147-22 70th Road  
Flushing, NY 11367

### **CAMBA, Inc.**

1720 Church Avenue  
Brooklyn, NY 11226

### **Catholic Charities of the Finger Lakes**

94 Exchange Street  
Geneva, NY 14456

### **Children's Choice Family Services (CCFS)**

1009 Broadway, 2nd Floor  
Brooklyn, NY 11221

### **Community League of the Heights**

500 West 159th Street  
New York, NY 10032

### **Community-Word Project**

42 Broadway, 18th Floor  
New York, NY 10004

### **Comunilife, Inc.**

214 W. 29th St., 8th Floor  
New York, NY 10001

### **Council of Jewish Organizations, Inc.**

1550 Coney Island Avenue  
Brooklyn, NY 11230

## Community-Based Organizations

(Continued)

(Recipients of CSBG Competitive Awards)

### **Crown Heights Jewish Community Council**

392 Kingston Ave.  
Brooklyn, NY 11225

### **Dancewave, Inc.**

45 Fourth Avenue  
Brooklyn, NY 11217

### **Foundation for Research on Sexually Transmitted Diseases (FROST'D)**

290 Lenox Avenue, Basement Floor  
New York, NY 10027

### **Geneseo Parish Outreach Center, Inc.**

4520 Genesee Street  
Geneseo, NY 14454

### **Harlem RBI, Inc.**

333 E. 100th Street  
New York, NY 10029

### **Heights Hill Health Service, SBPC, Community Advisory Board, Inc.**

25 Flatbush Avenue, 3rd Floor  
Brooklyn, NY 11217

### **Henry Street Settlement**

265 Henry Street  
New York, NY 10002

### **Hispanic Resource Center of Larchmont and Mamaroneck**

623 Mamaroneck Avenue  
Mamaroneck, NY 10543

### **Hudson Guild, Inc.**

441 West 26th Street  
New York, NY 10001

### **Jewish Community Council of Canarsie**

1170 Pennsylvania Avenue, Suite 1B  
Brooklyn, NY 11239

### **Make the Road New York**

301 Grove Street  
Brooklyn, NY 11237

### **Metropolitan Council on Jewish Poverty**

80 Maiden Lane, 21st Floor  
New York, NY 10038

### **Nicholas H. Noyes Memorial Hospital - Diabetes Education Program**

111 Clara Barton Street  
Dansville, NY 14437

### **Northern Manhattan Improvement Corporation (NMIC)**

76 Wadsworth Avenue  
New York, NY 10033

### **Sephardic Community Youth Center, Inc.**

1901 Ocean Parkway  
Brooklyn, NY 11223

### **St. Nicks Alliance**

2 Kingsland Avenue  
Brooklyn, NY 11211

### **St. Rosalia-Regina Pacis Neighborhood Improvement Association d/b/a NIA**

6014 11th Avenue  
Brooklyn, NY 11219

### **United Jewish Organizations of Williamsburg (UJO)**

32 Penn Street  
Brooklyn, NY 11211

### **Voices UnBroken**

1414 Metropolitan Avenue, 2nd Floor  
Bronx, NY 10462

### **Washington Heights - Inwood Coalition**

652 West 187th Street  
New York, NY 10033

### **Yeled V'Yalda Early Childhood Center, Inc.**

1312 38th Street  
Brooklyn, NY 11218



# **Community Services Block Grant 2011 Annual Report to the Governor and Legislature**

## **Division of Community Services**

Veronica Cruz, Director

<http://www.dos.state.ny.us/dcs/index.htm>

### **Albany**

One Commerce Plaza

99 Washington Avenue, Suite 1020, Albany, NY 11231

Phone: 518-474-5741 Fax: 518-486-4663

### **Buffalo**

Mahoney State Office Building

65 Court Street, Room 208, Buffalo, New York 14202

Phone: 716-847-7106 Fax: 716-847-7969

### **Syracuse**

Hughes State Office Bldg

333 E. Washington Street, Room 510

Syracuse, New York, 13202

Phone: 315-426-2125 Fax: 315-426-2124

### **New York City**

123 William Street, 20th Floor, New York, NY 10007

Phone: 212-417-5724 Fax: 212-417-4784

### **Watertown**

Dulles State Office Building

317 Washington Street, 4th Floor, Watertown, NY 13601

Phone: 315-785-2371 Fax: 315-785-7971