

STATE OF NEW YORK
DEPARTMENT OF STATE

In the Matter of the Alleged Violations of the
Do Not Call Registry

- by-

CONSENT ORDER
15-DNC-0167

CENTRO GLOBAL SOLUTIONS
JOSEPH IBRAHIM

1. The New York State Department of State (“Department”) is an executive agency of the State of New York charged with the regulation of the “Do Not Call” law and the enforcement of Article 26 of the General Business Law.
2. Respondent CENTRO GLOBAL SOLUTIONS and JOSEPH IBRAHIM (collectively, “Centro”) is a foreign business corporation with an address of 21st Misr Helwan St., Maadi, Cairo, Egypt.
3. The Department of State’s Division of Consumer Protection received numerous complaints stating that Centro violated the Do Not Call law.
4. The Department’s staff conducted an investigation, which investigation resulted in commencement of the above-captioned administrative proceeding.
5. Respondent Centro has been advised of its right to be represented by an attorney and is represented by Mitchell N. Roth, Esq., Roth Doner Jackson PLC, 8200 Greensboro Drive, Suite 850, McLean, VA 22102.
6. By executing this Consent Order, the Respondent affirmatively waives the right to a hearing in the manner provided by law, consents to the issuance and entry of this Consent Order and agrees to be bound by the terms, provisions and conditions contained herein.
7. Centro enters into this agreement in order to resolve a disputed matter. Centro affirms that all violations alleged in the Department’s Notice of Apparent Liability, regarding a pattern of business practices by Centro which allegedly violated the relevant sections of the General Business Law have been, or will be rectified, in accordance with the terms set forth herein:

To resolve the Department’s allegations that Centro made no less than thirty-three (33) unsolicited telemarketing sales calls to thirty-three (33) consumers whose telephone numbers were validly registered on the National Do Not Call Registry, in violation of New York General Business Law (GBL) Section 399-z and 21 NYCRR Parts 4602 and 4603 (“Do-Not-Call Law”), Centro agrees to a settlement payment in the amount of \$16,500.00.

NOW, in consideration of the above premises, it is **ORDERED**:

1. That Respondent Centro shall execute and forward the within Consent Order to the **NYS Department of State, Division of Consumer Protection, Attn: Aiesha L. Battle, Esq., One Commerce Plaza, 99 Washington Avenue, Suite 640, Albany, NY 12231**, so that the original of same is received on or before **May 5, 2016**;
2. That Respondent Centro shall be ordered to pay a fine in the sum of sixteen thousand five hundred (\$16,500.00) dollars made payable to: "NYS Department of State" by certified check or postal money order, or by check drawn on its attorney's trust account. Respondent Centro is ordered to return the same so that it is received by Department on or before **May 5, 2016**;
3. That execution of this Consent Order resolves any and all claims and causes of action that the Department has, has had or may have against Respondent for alleged violations of the Do-Not-Call Law up to and including the date of entry of this Order;
4. That upon execution of this Consent Order by the Acting Secretary of State or her designee, the Complaint in this matter shall be terminated, withdrawn and discontinued with prejudice with respect to Respondent in accordance with the terms hereof;
5. That the Consent Order herein expressly depends upon representations made by the Respondent, both oral or written, formal or informal which relate to the subject matter of the Consent Order and that such representations have fully, accurately and truthfully disclosed all relevant facts to the Department of State. If any such representation is determined to be limited, inaccurate or untruthful, the Department of State shall not be bound by the terms herein and shall initiate any action it deems appropriate in the administrative, civil or criminal prosecution of the Respondent;
6. The effective date of this Consent Order shall be the date on which the Acting Secretary of State or her designee signs the same and shall expire when Respondent has fully complied with the requirements of this Consent Order. The Department will provide Respondent or Respondent's counsel with a fully executed copy of this Consent Order as soon as practicable after the Acting Secretary of State signs the same;
7. The failure of Respondent to comply fully and in timely fashion with any provision of this Consent Order shall constitute a default and a failure to perform an obligation under this Consent Order. Such default shall result in an administrative hearing for the purpose of determining whether additional penalties should be imposed due to the Respondent's default and failure to perform an obligation under this Consent Order;
8. This Consent Order constitutes the entire agreement of the parties and no provision of the agreement shall be deemed waived or otherwise modified except as is specifically set forth in a writing executed by the Acting Secretary of State or her designee indicating an intent to modify this Consent Order;

9. Nothing contained in this Consent Order shall be construed as barring, diminishing, adjudicating or in any way affecting (1) any legal, administrative or equitable rights or claims, actions, suits, causes of action or demand whatsoever that the Department may have against anyone other than Respondent; (2) any right of the Department to enforce administratively or at law or in equity, the terms, provisions and conditions of this Consent Order; (3) any right of the Department to bring any future action, either administrative or judicial, for any other violations of the applicable laws, the implementing regulations or conditions contained in orders if any, issued by the Department to Respondent.

Dated:

5/24/2016
Albany, New York

NEW YORK STATE
DEPARTMENT OF STATE

By: 

Aiesha L. Battle, Esq.
Director, Division of Consumer Protection

