NYS Department of State
Division of Consumer Protection, Utility
Intervention Unit

Investor-owned Regulated Public Utility Customer Energy Solutions Capital Investments and Performance-Based Revenues RFQ

Request for Applications # 19-UIU-15

Questions & Answers

The responses to questions included herein are the official responses by the State to questions submitted by potential applicants and are hereby incorporated into RFQ #19-UIU-15 issued on March 8, 2019. In the event of any conflict between the RFQ and these responses, the requirements or information contained in these responses will prevail.

Q1. Does the UIU have any budget limitations that bidders should be aware of in structuring their bids?

A1. Contracts will not exceed $50,000 for these contracts.

Q2. Are each four of the links separate RFPs (i.e Revenue Allocations and Rate Design, Customer Service Systems, Depreciation)?

A2. Yes, each link is a separate RFQ.

Q3. Is ConED utility billing knowledge/processes required in order to bid on the contracts?

A3. For RFQ# 19-UIU-13, UIU is seeking a Consultant that has knowledge in the implementation of new utility Customer Service Systems (CSSs), which will replace key business and billing processes. Pursuant to paragraph (1)(c) under "Part I—Technical Proposal" in the RFQ, that Consultant will ideally be able to demonstrate at least three years of experience in or knowledge of utility rate cases as set forth in the RFQ. As mentioned on page 2 of the RFQ, Con Edison estimates the total CSS implementation project to cost $505 million, which includes the use of a Commercial-off-the-Shelf CSS system. The costs include the replacement of (1) Con Edison's system environments of the Con Edison's legacy CSS, (2) Con Edison's Oracle Customer Care and Billing (CC&B) environment, and (3) the Company's regulated affiliate, Orange and Rockland (O&R), legacy system Customer Information Management System. As such, the Consultant should have knowledge pertaining to the processes and costs to consolidate legacy CSSs and billing environments (i.e., CC&B) into one central CSS.

For RFQ# 19-UIU-05, RFQ# 19-UIU-14, and RFQ# 19-UIU-15, a Consultant does not need to have Con Edison utility billing knowledge/processes in order to bid on contracts.

Q4. When the bid is awarded, how can I contact the prime contractors for subcontracting opportunities?

A4. Award results will be posted in the Contract Reporter.

Q5. Does ConED have training programs to teach new accounting firms how to use utility (ConED) accounting methods?

A5. UIU is not aware of any Con Edison training programs to teach new accounting firms about accounting methods.