

# What About Volunteerism?

## Overall, in New York in 2015:

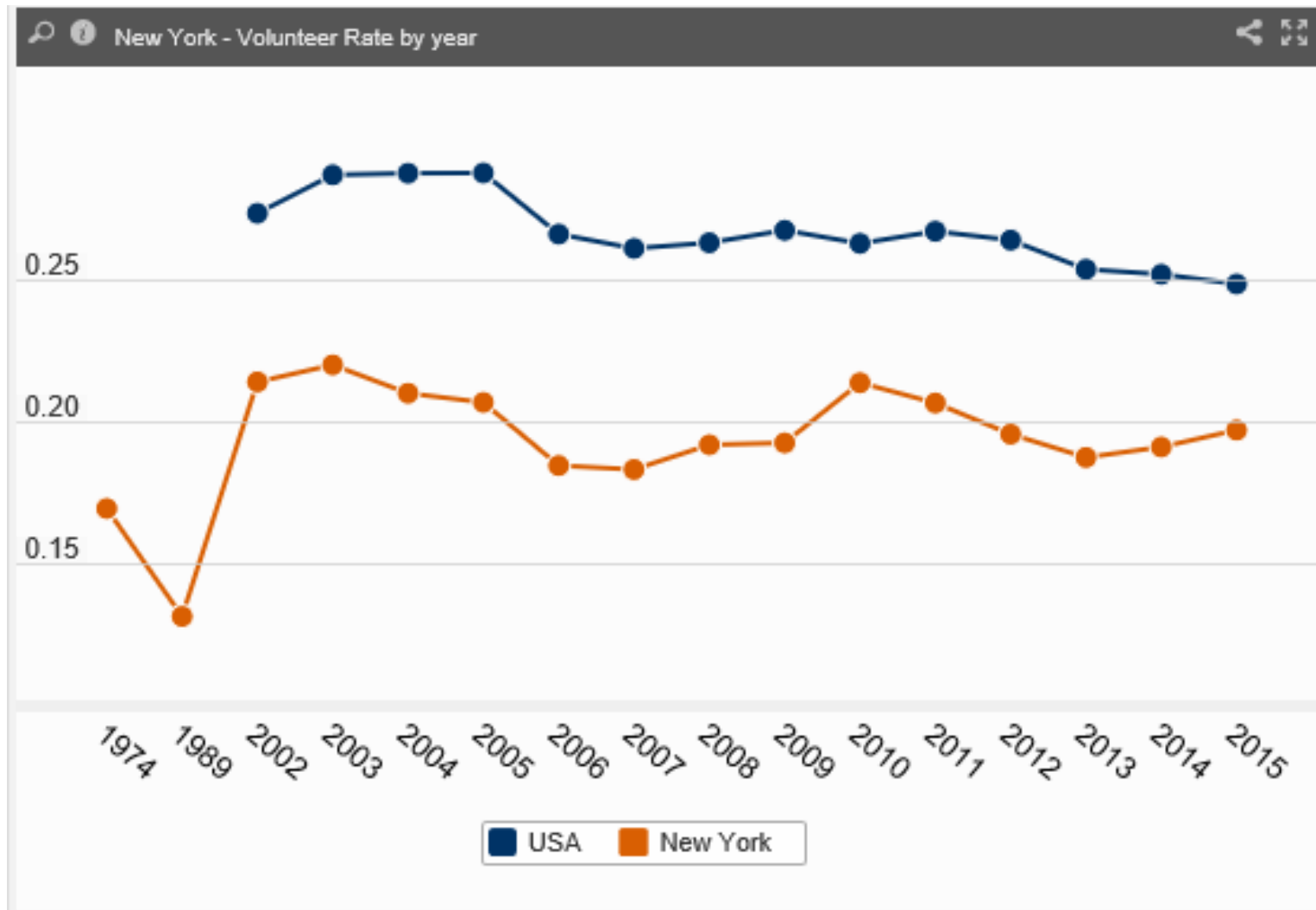
- 19.2% of residents volunteer, ranking them **49th** among the 50 states and Washington, DC. (Utah is #1 @ 46%)
- 3.1 million volunteers
- **6.4% are emergency responders**
- 39.1 volunteer hours per capita
- 556.7 million hours of service
- \$14.6 billion of service contributed
- 44.5% of residents donate \$25 or more to charity

## Civic Life in America (2013 data):

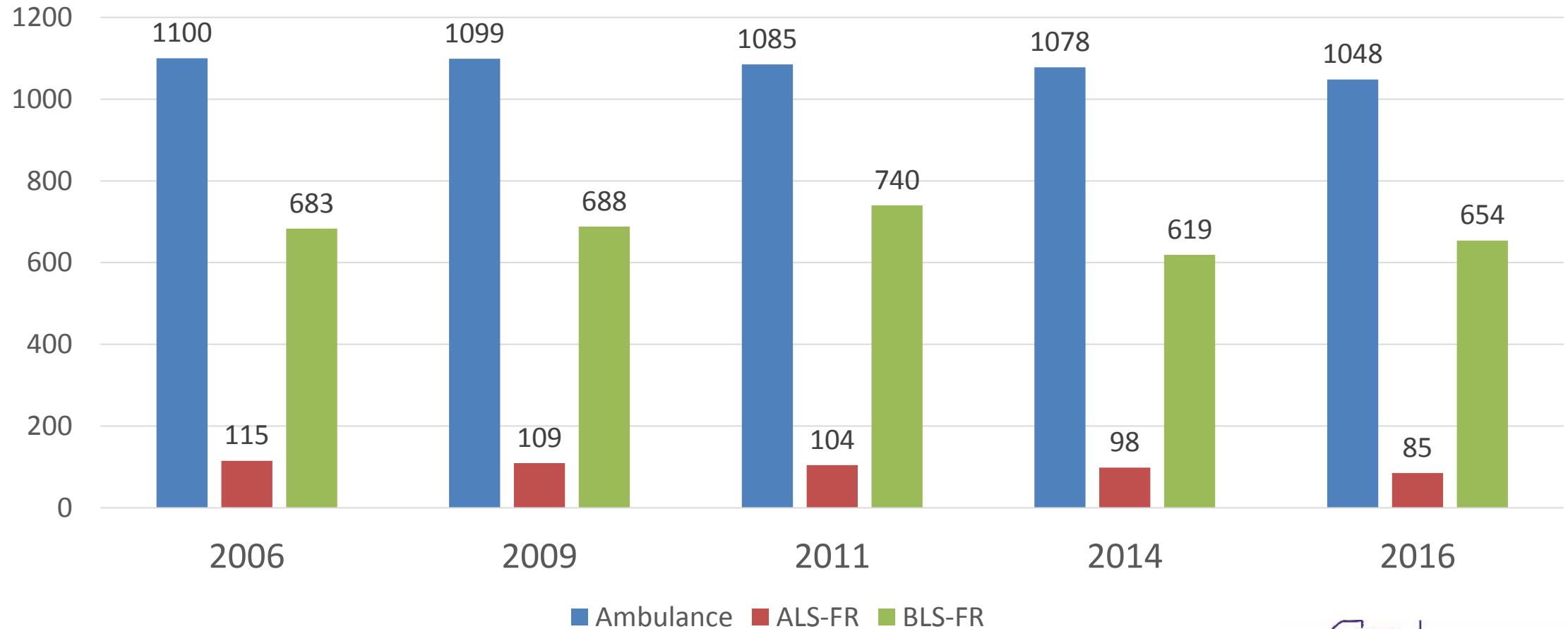
- 91.8% frequently eat dinner with other members of the household
- 84.4% frequently talk with neighbors
- 32.3% of residents participate in groups and/or organizations
- 61% of residents engage in "informal volunteering" (for example, doing favors for neighbors)



# NYS Volunteer Rates By Year



# EMS System Trends



# A Changing EMS Landscape

| Closures  | 2012 | 2013 | 2014 | 2015            | 2016 | 2017<br>To date |
|-----------|------|------|------|-----------------|------|-----------------|
| Ambulance | 2    | 8    | 7    | 11              | 26   | 23 <sup>2</sup> |
| ALS-FR    | 1    | 3    | 6    | 10 <sup>1</sup> | 2    | 2               |

<sup>1</sup> 9 were EMT-I FR agencies that moved to BLS-FR.

<sup>2</sup> 17 certificates have been transferred to other operators.

# Why are EMS Agencies Closing?

- The top five (5) reasons are:
  - Diminishing personnel resources
  - Societal/Community issues
  - Management incompetence
  - Increased costs/Poor reimbursement
  - Greater education and training demands
  - Legal and regulatory barriers

