

3rd Annual Local Government Innovation Conference

Keynote Speaker: Leigh Tami, Cincinnati Chief Performance Officer

Leigh Tami is the City of Cincinnati's Chief Performance Officer. Tami started her career with the City in May 2015 as a senior performance & data analyst in its Office of Performance and Data Analytics (OPDA) and played a vital role in helping to establish the new office. She also held the position of Performance & Data Analytics Division Manager, leading the office through a transitional period. Since beginning her tenure, she has been recognized as one of the Top 25 Doers, Dreamers, and Drivers of 2017 by Government Technology Magazine.



Under Tami's leadership, OPDA has greatly expanded its scope and capabilities, evolving to become the City's "nerve center" for data analytics and business intelligence. OPDA's accomplishments during Tami's tenure include:

- Launching CincyInsights, a first-of-its-kind, public-facing interactive open data dashboard portal. CincyInsights was designed to make open data easily accessible, user-friendly, and understandable for all users, particularly those without prior data experience who may not otherwise use the Open Data Portal. CincyInsights features nearly 40 interactive dashboard pages-- all data is automatically updated daily (or more often: GPS data for vehicle tracker visualizations are updated every 7 to 30 minutes).
- Creating ResultsCincy dashboards as a component of CincyInsights, making Open Data even more user-friendly by providing high-level snapshots of key performance/quality-of-life metrics (e.g., potholes filled, EMS runs, or service requests completed). Users can filter by neighborhood to see what's happening where they live, and select a date range to check activity over the past week, month, or years-- ResultsCincy provides a quick, easy tool for citizens to monitor City performance, and see what's happening where they live.
- Cumulative Annual Fiscal Impact of \$3.3 million for OPDA's second year, generated by OPDA's in-house data management; process automation and creative IT solution development; and overall performance monitoring and oversight.
- Data Analytics Infrastructure development, including the codification and implementation of a citywide Data Governance Policy.

The office features a team of performance & data analysts working with departments to measure performance, evaluate success and identify areas for improvement. Tami received a Bachelor of Arts Theology degree from Xavier University in 2010, and she graduated from the University of Cincinnati College of Law with her Juris Doctor in 2014. While pursuing her law degree, Tami worked with Strive Partnership as the Cincinnati Preschool Promise Policy and Advocacy Fellow and later as a Research and Project Development Consultant.