



**Department
of State**

Hearing Instrument Consumer Rights

Federal law requires a medical evaluation of your hearing loss by an otolaryngologist, or if none is available, by another licensed physician. You have the right to waive this requirement. If you waive this requirement, you must sign a statement of waiver of your rights.

State law requires you to be informed of the benefits of telecoil (or t-coil) technology for hearing devices and t-coil use in looped environments and with assistive listening devices.

Consumer Complaints

Contact the New York Department of State,
Division of Licensing Services,
Toll-Free at (877) 545-5864.