

**DEPARTMENT OF STATE  
DIVISION OF LICENSING SERVICES  
Rossana Rosado  
Secretary of State**

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**NEW YORK STATE HEARING AID DISPENSING ADVISORY BOARD**

September 22, 2020 @ 1:00 p.m.

Virtual Meeting via WebEx

**Board Members**

Anne Orsene  
Florence Butler  
Jerry Bergman  
Anthony Macera  
Zhanneta Shapiro  
Peter Fisher  
Eric Freeman  
Ana Hae-OK Kim

**Ex-Officio Board Members**

Amy H. Penzabene, representing Rossana Rosado, Secretary of State, Board Chair  
Jason Kramer, representing Commissioner of NYS Education Department  
Anita Vigorito, representing Howard A. Zucker, MD, JD, Commissioner, NYS Dept. of Health  
Letitia James, Attorney General

Excused:

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**-AGENDA-**

- I. Introduction, Roll Call, Quorum announcement** – Amy Penzabene
  - A. Approval of Meeting Summary for 12-10-19 & 3-10-20
  
- II. Department/Subcommittee Reports**
  - A. Enforcement Report – Ernita Gantt
  - B. Processing Report – Emily Lupe
  - C. Education Report – Alison Lacy
  - D. Examination Report – Shannon Maguire
  
- III. Action Items**
  - A. DHR's Role in Enforcing Existing Laws Including Looping – John Herrion, DHR Representative
  - B. CPB's Role in Consumer Awareness/Outreach – Paula O'Brien, CPB Representative
  
- IV. 2020 Advisory Board** – Denise Tidings
  - A. Next Meeting (*Monday, December 7* @ 1 p.m.)
  
- V. Adjournment**